



**Center FOR Independent Living**  
OF NORTH CENTRAL FLORIDA  
EMPOWERING INDIVIDUALS WITH DISABILITIES

**Subject: Important Update: New Interpreting Services Request Process for All Requests Scheduled for 2025**

Dear Valued Customer,

We are excited to inform you of an important change to our request process that will help streamline operations and enhance the quality of our service. This change will allow us to better manage and organize requests by consolidating them into one central location.

Effective immediately, all interpreting requests for services in 2025 and beyond must be submitted through the form on our website or via the link below:

<https://www.cilncf.org/sign-language-interpreting-scheduling/>

By using the web form, we can ensure greater accuracy and efficiency, ultimately improving the service we provide to you. All data shared in this form follows HIPAA compliance guidelines.

If you have any questions or need assistance with the new process, please do not hesitate to reach out to our interpreting team at [interpreting@cilncf.org](mailto:interpreting@cilncf.org), or call 352-378-7474, option #1. We are here to ensure a smooth transition and continued support for your needs.

Thank you for your understanding and continued partnership.

Sincerely,  
Kathy

Kathy Elkins  
Interpreting Services Coordinator  
CILNCF Interpreting Services  
[kelkins@cilncf.org](mailto:kelkins@cilncf.org)  
[www.cilncf.org](http://www.cilncf.org)